

KEEWATIN PUBLIC UTILITY DEPT.
 APPLICATION FOR UTILITY SERVICE
 PHONE: (218)778-6544 • FAX: (218) 778-6143
www.keewatin.govoffice.com

Revised
 10/26/2022

| | | | |
|---|--------------------------|---|--|
| CUSTOMER NAME (Last, First, Middle): (Photo ID required) | | DRIVERS LICENSE/ ID VERIFIED | |
| All adults listed on the account will be held equally responsible for charges \ incurred. | | | |
| 1. _____ | | DATE SERVICE DESIRED: | |
| 2. _____ | | DATE OF APPLICATION: | |
| SERVICE ADDRESS: | | | |
| | | | |
| MAILING ADDRESS (If different from above): | | HOME PHONE NUMBER: | |
| | | CELL NUMBER: | |
| Other adults authorized to have information/make changes to this account. | | | |
| HAVE YOU PREVIOUSLY BEEN A CUSTOMER OF KPU? NO <input type="checkbox"/> YES <input type="checkbox"/> If YES, What Address? | | | |
| CONTACT PERSON NOT LIVING WITH APPLICANT: | | | |
| NAME: | | PHONE NUMBER: | |
| DO YOU: | | IF RENTING, LANDLORD INFORMATION: (Name, Telephone Number) | |
| Own/Buying this home | <input type="checkbox"/> | | |
| Building | <input type="checkbox"/> | | |
| Rent | <input type="checkbox"/> | | |

The undersigned hereby makes application to the Keewatin Public Utilities (KPU) for supply of utility services and agrees to use and pay for said services in accordance with the rules and regulations of the City of Keewatin Code.

| | |
|------------------|----------------------|
| <i>Signature</i> | <i>Email Address</i> |
| 1. _____ | |
| 2. _____ | |
| <i>Signature</i> | <i>Email Address</i> |

| For Office Use Only | | | |
|---------------------|----------|-----------|--------------|
| Mail | Acct No. | Comments: | CSR Initials |
| In Person | | | |
| Fax | | | |
| Email | | | |
| Deposit Amount | | | |
| Credit Reference | | | |

CUSTOMER INFORMATION

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APPLICATION FOR SERVICE:

All customers applying for utility services must complete and sign an application for utility service. The information requested is necessary to supply utility services, provide billing or notify customers in case of an emergency. Once an account is opened, the customer is responsible for all utility bills incurred at the location, until Keewatin Public Utilities is notified to by the customer that services are no longer required.

DEPOSIT:

Residential: \$150.00 The deposit, plus interest, will be applied to the account after the customer has made 12 consecutive on-time payments.

Renters: \$400.00 deposit refund plus interest will be applied to the final bill at the time of move out.

Commercial: \$350.00 deposit refund plus interest will be applied to the time of selling/move out/closing of business.

METER READING & BILLING:

Keewatin Public Utility bills and services are based on meter readings and fixed rates set by the Keewatin City Council. Account bills are mailed the first week of every month and also available through our website keewatin@govoffice.com. Payments are due on or before the due date stated on the billing statement. Customers with questions about their bill may call the KPU office at 218-778-6544 for more information.

PAYMENT OF UTILITY BILLS:

Payments may be mailed to the KPU office included with the bill statement, or made in person at the Keewatin City Hall / Public Utilities Office @ 127 3rd Avenue West. Customers may also choose to have payments automatically deducted by signing up on our website at www.keewatin.govoffice.com under pay on line tab. Payments by credit card may be made by calling 1-218-778-6544. A payment drop box is located at: 127 3rd Ave. W Keewatin City Hall front door, on the right side of the entrance door.

DELINQUENT ACCOUNTS:

Bills not paid in full by the due date will become delinquent and the statement balance shall be subject to a late payment charge of \$25.00. KPU will notify the customer by letter/postcard of the delinquency and the disconnection date of services for non-payment. Accounts not paid by the due date shown on the late notice are subject to disconnection of services. Customers who require assistance with their bill should call the KPU office.

DISCONNECTION & RECONNECTION OF SERVICES:

If a customer is disconnected for non-payment, the amount shown on the late notice must be paid in full, along with a reconnection charge, before service will be reconnected.

CUSTOMER SERVICE: KPU office hours are 7:30 AM to 4:00 PM Monday through Friday. For emergency service, call 218-256-6725